

# DATA PRIVACY NOTICE (For Thailand)

# WHO WE ARE

This privacy policy explains the data protection practices of Sony Music Entertainment Operating (Thailand) Co. Ltd, which is a company registered in Thailand (the "Territory"). Where we refer to "SME", "us" or "we", we mean Sony Music Entertainment Operating (Thailand) Co. Ltd (or any Sony Music Entertainment entity using your data in accordance with this policy).

We are committed to protecting and respecting your privacy and the following sets out the basis on which any personal data we collect from you, or that you provide to us, will be processed. Please read the text carefully to understand our views and practices regarding your personal data and how we will treat it.

## HOW WE COLLECT YOUR DATA

## (a) From you

We may collect and process personal data relating to you by you providing such personal data by filling in forms on our site (such as Sony Music related websites or software) or by you contacting us. This includes, but is not limited to, information provided at the time of registering to use (or become a member of) our site, subscribing to any services (e.g. newsletters), purchasing products/services, posting material or requesting further services.

## (b) By using cookies

In addition, we may use 'cookies' to collect data relating to your general internet usage. This data may include IP-addresses, browser version, number of visits and similar such data relating to your navigation of the internet and our site. A 'cookie' is a small text file that is placed on your computer's and/or mobile device's hard drive. Cookies help us to improve our site and to deliver a better and more personalised service, for instance by storing information about your preferences and allowing us to recognise you when you return to our site.

You may refuse to accept cookies by activating settings on your internet browser. However, please note that if you select such settings you may be unable to access certain parts of our site.

## TRANSMISSION OF YOUR DATA VIA THE INTERNET

Unfortunately, the transmission of information via the internet is not completely secure. Any transmission is therefore at your own risk.

Once we have received your data, we will use strict procedures and security features to try to prevent unauthorised access. However, we cannot guarantee that any information you submit to us will be free from unauthorized third party intrusion.

Where we have given you (or where you have chosen) a password which enables you to access certain parts of our site, you are responsible for keeping this password confidential. We ask you not to share the password with anyone.

# WHERE YOUR DATA IS KEPT OR TRANSFERRED

The data that we collect may be transferred to, and stored at, a destination outside the Territory, for instance if any of our servers from time to time are located outside the Territory or if one of our service providers or suppliers is located in a country outside the Territory or if we share your data (in accordance with the 'With whom we share your data' section below).

Where any of those destinations are countries that do not have data protection laws as stringent as those to which we are subject, we will take all steps necessary to ensure that your data is only transferred lawfully out of the Territory, and used in accordance with this privacy policy.

#### HOW WE USE YOUR DATA

We use the data collected from our site in the following ways:

- to ensure that content from our site is presented in the most effective manner for you and for your computer and (as the case may be) mobile device and tailors out site to your needs – information on our web site use may be used to compile aggregate statistics and carry out analysis in order to help us create web site content and navigation that is most relevant and user-friendly to you.
- to provide you with information, products or services that you have requested from us (or third parties, where appropriate) or which, based on your preferences or use, we feel may interest you.
- to carry out our obligations arising from any contracts entered into between you and us.
- to allow you to participate in interactive features of our service, when you choose to do so.
- to carry out data analysis.
- to notify you about changes to our service.

## WITH WHOM WE SHARE YOUR DATA

Subject to the other terms of this policy, we may share your personal data with the following:

## (a) Group companies and third party service providers

We may share your personal data with our affiliated or group companies worldwide and third party service providers.

## (b) Other third parties

We may transfer or assign any data, including personally identifiable data, to third parties, only in connection with the sale, merger, consolidation, change in control, transfer of substantial assets, reorganization or liquidation of SME, or any part of it.

We may share with others, at our discretion, certain aggregate statistical data about purchases and the use of our content, which data may include demographic data such as the age range and/or geographic location of groups of users. No personal data (such as names or email addresses) will be identifiable from such statistics.

#### (c) In special circumstances

We may disclose personal data in special cases when we have reason to believe that disclosing this data is necessary to identify, contact or bring legal action against someone who may be causing injury to or interference (either intentionally or unintentionally) with the rights or property of those described above in paragraph (a) or (b). We may also disclose your personal data when we believe in good faith that the law requires us to do so.

#### DATA MONITORING

To help protect you and others, we also monitor use of our Sites, and we use the information we collect, including personal information, to identify fraudulent activities and transactions; prevent abuse of and investigate and/or seek prosecution for any potential threats to or misuse of the Sites; ensure compliance with the applicable terms of service and this privacy policy; investigate violations of or enforce these agreements; and otherwise to protect the rights and property of Sony Music Entertainment, its partners, and customers. Monitoring may result in the collection, recording, and analysis of online activity or communications through such Sites. If you do not consent to these conditions, you must discontinue your use of such Sites.

#### YOUR RIGHT TO OBTAIN, CHANGE OR REMOVE YOUR DATA

You can opt out of receiving any further messages from SME or anyone with whom we share your data (as described above) at any time by following the unsubscribe instructions in any message sent to you. If you wish to unsubscribe from messages we send you, you can also send an email to privacy.thailand@sonymusic.com.

You have a right to access or correct the personal data we hold about you. To obtain a copy of the personal information we hold about you, please write to us.

#### **OTHER WEBSITES**

Our website may contain links to other websites which are outside our control and are not covered by this privacy policy. If you access other sites using the links provided, the operators of these sites may collect and process information from you in a way which is different to how we do so.

#### CHANGES TO OUR PRIVACY POLICY

We may modify, alter or otherwise update this privacy policy at any time. We will indicate any changes by updating the date at the top of the policy. We encourage you to review this policy from time to time.